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August 31, 2011

Beth Salak, Director
Division of Regulatory Analysis
Florida Public Service Commission
Attn: Tariff Section
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Dear Ms. Salak:

Pursuant to Florida Statute 364.051, attached for filing with the Commission are the following pages of the General Subscriber Service Tariff:

General Subscriber Service Tariff

Section A3 - Eighth Revised Page 132
- Ninth Revised Page 133
- Fourth Revised Page 134
- Original Page 134.1

Section A103 - Contents – Third Revised Page 3
- Second Revised Page 23

The purpose of this filing is to grandfather Complete Choice For Business Package Option 1 and Option 2 which include BellSouth Business Plus service. Additionally, this filing provides for oral re-subscription for 12-month term agreements, provides customers greater flexibility on termination liability charges, increases Term Plan discounts to 25% for 12 and 24 month new agreements, and removes auto-renewal for new 24 and 36 month agreements.

The effective date of this tariff modification is September 1, 2011.

Acknowledgement, date of receipt and authority number of this filing is requested.

Your consideration and approval will be appreciated.

Yours very truly,

Jerry D. Hendrix (slg)

Regulatory Vice President

Attachments

EXECUTIVE SUMMARY

Description of Proposed Tariff

This General Subscriber Service Tariff (GSST) filing grandfathers the following Complete Choice for Business Package options:

- Option 1 which includes BellSouth Business Plus service Option 1
- Option 2 which includes BellSouth Business Plus service Option 2

Existing subscribers to these options may retain their service at their current location. As of September 1, 2011, these options are not available for new installations, additions or on transfers of service to a new location.

Additionally, this filing provides for oral re-subscription for 12-month term agreements, provides Complete Choice Business Package customers greater flexibility on termination liability charges, increases Term Plan discounts to 25% for 12 and 24 month new agreements, and removes auto-renewal for 24 and 36 month new agreements going forward. Tariff references have been updated and references to expired Term Plans have been deleted.

The proposed effective date of this filing is September 1, 2011.

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BELLSOUTH

GENERAL SUBSCRIBER SERVICE TARIFF Eighth Revised Page 132Seventh Revised Page

132

TELECOMMUNICATIONS/TELECOMMUNICATIONS, INC.

Cancels Seventh Revised Page 132Cancels Sixth Revised Page 132

FLORIDA

ISSUED: August 31, 2011ISSUED: September 16, 2002

EFFECTIVE: September 1, 2011EFFECTIVE: October 1, 2002

BY: Marshall M. Criser III, President -FLBY: Joseph P. Lacher, President -FL

Miami, Florida

A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice® For Business Package

(T)

A3.45.1 General

- A. Complete Choice® for Business packages are offered where facilities and equipment are available.
- B. Complete Choice® for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and rotary service.
- C. The line component of these packages is business flat rate service or BellSouth Business Plus® service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in Section A3.4 preceding or for BellSouth Business Plus® service in A103.43 preceding apply for these lines when provided as part of a Complete Choice® for Business package. Usage rating for BellSouth Business Plus® service as described in A103.43.2.A applies for such lines when provided as part of a Complete Choice® for Business package.
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice® for Business packages also provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 of this Tariff apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages.

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Calling Features

- | | |
|--|-----------|
| 1. Call Forward Busy Line | USOC |
| 2. Call Forward Don't Answer | GCE |
| 3. Call Forward Don't Answer Ring Control | GJRC |
| 4. Call Forward Variable | ESM |
| 5. Call Waiting | ESX (+) |
| 6. Speed Calling 8 | ESL (+) |
| 7. Speed Calling 30 | ESF (+) |
| 8. Three Way Calling | ESC (+) |
| 9. Message Waiting Indicator - Audible | MWW (+) |
| 10. Message Waiting Indicator - Visual | MWWAV (+) |
| 11. Call Return | NSS (+) |
| 12. Call Block | NSY (+) |
| 13. Call Tracing | NST (+) |
| 14. Repeat Dialing | NSQ (+) |
| 15. Call Selector | NSK (+) |
| 16. Preferred Call Forwarding | NCE (+) |
| 17. RingMaster I | DRS (+) |
| 18. RingMaster II | DRSIX (+) |
| 19. Remote Access Call Forwarding | GCZ (+) |
| 20. Three Way Calling with Transfer | ESCWT (+) |
| 21. Caller ID Number Delivery | NSD (+) |
| 22. Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR) | NIACR (+) |
| 23. Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer | NCACR (+) |
| 24. Enhanced Caller ID with ACR | NXECR (+) |
| 25. Caller ID Name and Number Delivery with ACR | NXMCR (+) |
| 26. Caller ID Name and Number Delivery - Multiline Hunt Group | NXMMN (+) |
| 27. Surrogate Client Number | SMV (+) |
| 28. Star 98 Access | S98AF (+) |
- E. A foreign listing and an additional listing are each available as part of these packages. All of the rules, regulations and limitations specified in Section A6. of this Tariff apply to the respective listings provided as part of this service. (T)
 - F. Rotary service is also available as part of Complete Choice® for Business packages containing three or more lines. The maximum allowed number of lines in rotary is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in rotary is allowed). All of the rules, regulations and limitations specified in A3.6 of this Tariff apply for rotary service provided as part of this service. (T)

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® Registered Service Mark of BellSouth Intellectual Property Corporation

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FLORIDA

GENERAL SUBSCRIBER SERVICE TARIFF ~~Ninth Revised Page 133~~ ~~Eighth Revised Page 133~~
~~Cancels Eighth Revised Page 133~~ ~~Cancels Seventh Revised Page 133~~

~~ISSUED: August 31, 2011~~ ~~ISSUED: August 1, 2011~~

~~EFFECTIVE: September 1, 2011~~ ~~EFFECTIVE: August 2, 2011~~

BY: Marshall M. Criser III, President -FL
Miami, Florida

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd)

A3.45.2 Rates and Charges

A. Package Service

1. Flat Rate Option which includes a flat rate business line

	Monthly Rate	USOC	
(a) Each 1-line package	\$ 55.00	COMP1	(+)
(b) Each 2-line package	103.00	COMP2	(+)
(c) (Obsoleted 11-18-99, See A103.45)			
(d) Each 3-line package	155.00	COMPH	(+)
(e) Each 4-line package	194.00	COMPF	(+)
(f) Each 5-line package	239.00	COMF5	(+)
(g) Each 6-line package	267.00	COMF6	(+)
(h) Each 7-line package	303.00	COMF7	(+)
(i) Each 8-line package	340.00	COMF8	(+)
(j) Each 9-line package	377.00	COMF9	(+)
2. Option 1 which includes BellSouth Business Plus service Option 1 (Obsoleted, See Section A103)			(0) ←
(a) Each 1-line package	91.00	COMH1	(+)
(b) Each 2-line package	171.00	COMH2	(+)
(c) Each 3-line package	255.00	COMH3	(+)
(d) Each 4-line package	329.00	COMH4	(+)
(e) Each 5-line package	400.00	COMH5	(+)
(f) Each 6-line package	475.00	COMH6	(+)
(g) Each 7-line package	548.00	COMH7	(+)
(h) Each 8-line package	621.00	COMH8	(+)
(i) Each 9-line package	695.00	COMH9	(+)
3. Option 2 which includes BellSouth Business Plus service Option 2 (Obsoleted, See Section A103)			(0) ←
(a) Each 1-line package	60.00	COM21	(+)
(b) Each 2-line package	108.00	COM22	(+)
(c) (Obsoleted 11-18-99, See A103.45)			
(d) Each 3-line package	161.00	COM2H	(+)
(e) Each 4-line package	200.00	COM24	(+)
(f) Each 5-line package	235.00	COM25	(+)
(g) Each 6-line package	272.00	COM26	(+)
(h) Each 7-line package	309.00	COM27	(+)
(i) Each 8-line package	345.00	COM28	(+)
(j) Each 9-line package	382.00	COM29	(+)

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GENERAL SUBSCRIBER SERVICE TARIFF ~~Fourth Revised Page 134~~Third Revised Page

TELECOMMUNICATIONS TELECOMMUNICATIONS, INC.
FLORIDA

~~Cancels Third Revised Page 134~~Cancels Second Revised Page 134

ISSUED: August 31, 2011 ISSUED: May 27, 2005

EFFECTIVE: September 1, 2011 EFFECTIVE: June 13, 2005

BY: Marshall M. Criser III, President -FL BY: Joseph P. Lacher, President -FL
Miami, Florida

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd)

A3.45.2 Rates and Charges (Cont'd)

- B. Service charges specified in Section A4 ~~of this Tariff~~ are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package.
- C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

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A3.45.3 Term Plan

- A. The Complete Choice For Business package Term Plan is available for any business customer who subscribes to a Complete Choice For Business package.

- B. ~~For a Term Plan election dated prior to October 1, 2002, the Complete Choice For Business package Term Plan offers discounts off rates shown in A3.45.2 preceding. For a Term Plan election dated on or after October 1, 2002, the Complete Choice for Business package Term Plan offers the rewards specified in D following that apply to the rates shown in A3.45.2 preceding. For a Term Plan election dated on or after May 1, 2005, the Complete Choice for Business package Term Plan offers discounts off rates shown in A3.45.2 preceding. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.~~

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- C. ~~The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms.~~

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- ~~D. A termination liability will be assessed to subscribers who terminate the service prior to the expiration of the term commitment. For a Complete Choice for Business package Term Plan election dated prior to October 1, 2002, the amount to be assessed will be equal to \$20.00 the amount of the discounted charges that the subscriber had received as a result of the subscriber's participation in the Term Plan. For a Complete Choice for Business package Term Plan election dated on or after October 1, 2002, the amount to be assessed will be equal to five dollars multiplied by the number of months remaining on the term.~~

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~~Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Primary Rate) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement.~~

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- ~~D. The Complete Choice For Business package Term Plan discounts or rewards, and termination multipliers are as follows:~~

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	Term	Discount or Reward	Termination Multiplier
For Term Plan elections dated on or after September 1, 2011	12 months	25%	
For Term Plan elections dated on or after September 1, 2011	24 months	25%	
1. For Term Plan elections dated on or after from July 1, 2003 through August 31, 2011.	12 months	8%	\$20.00
2. For Term Plan elections dated on or after from July 1, 2003 through August 31, 2011.	24 months	15%	\$20.00
3. For Term Plan elections dated on or after July 1, 2003	36 months	25%	\$20.00
4. (DELETED) For Term Plan elections dated prior to July 1, 2003	24 months	5%	\$5.00
5. (DELETED) For Term Plan elections dated prior to July 1,	36 months	8%	\$5.00

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134

GENERAL SUBSCRIBER SERVICE TARIFF ~~Fourth Revised Page 134~~Third Revised Page

TELECOMMUNICATIONS/TELECOMMUNICATIONS, INC.
FLORIDA

~~Cancels Third Revised Page 134~~Cancels Second Revised Page 134

ISSUED: August 31, 2011ISSUED: May 27, 2005

EFFECTIVE: September 1, 2011EFFECTIVE: June 13, 2005

BY: Marshall M. Criser III, President -FLBY: Joseph P. Lacher, President -FL

Miami, Florida

2003

- ~~E. A customer who has twelve months or less remaining on a Complete Choice for Business package Term Plan of the type specified in D.4. or D.5. preceding or any other BellSouth Small Business Services local exchange service term plan, program or promotion that includes provisions for a termination liability may terminate the qualifying existing plan, program or promotion without incurring termination liability by establishing a new Complete Choice for Business package Term Plan election that provides a number of business access lines equal to or greater than the terminated plan, program or promotion.~~
- ~~F. Subscribers who participate in a new Term Plan on or after May 1, 2005, and subscribe to new service during the term under the Complete Choice for Business package, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This only includes the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable. (C)~~
- ~~G. For a Term Plan election dated on or after May 1, 2005, unless the Subscriber notifies BellSouth in writing of its intent not to renew for another like term under the Program at least sixty (60) days prior to expiration, then upon expiration of the initial term, this Subscriber term election agreement shall automatically renew for another term as initially selected. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. For a Term Plan election dated prior to May 1, 2005, if the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full tariffed charges for services.~~

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ISSUED: August 31, 2011 | ISSUED: (date)
BY: Marshall M. Criser III, President -FL | BY: Joseph P. Lacher, President -FL
Miami, Florida

EFFECTIVE: September 1, 2011 | EFFECTIVE: (date)

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd)

A3.45.3 Term Plan

~~F. (DELETED) A customer who has twelve months or less remaining on a Complete Choice for Business package Term Plan of the type specified in D.4. or D.5. preceding or any other BellSouth Small Business Services local exchange service term plan, program or promotion that includes provisions for a termination liability may terminate the qualifying existing plan, program or promotion without incurring termination liability by establishing a new Complete Choice for Business package Term Plan election that provides a number of business access lines equal to or greater than the terminated plan, program or promotion.~~

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G. Subscribers who participate in a new Term Plan on or after May 1, 2005, and subscribe to new service during the term under the Complete Choice for Business package, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This *only will* include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable.

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~~H. For a Term Plan election dated on or after May 1, 2005, unless the Subscriber notifies BellSouth in writing of its intent not to renew for another like term under the Program at least sixty (60) days prior to expiration, then upon expiration of the initial term, *this the* Subscriber term election agreement shall automatically renew for another term as initially selected. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. For a Term Plan election dated prior to May 1, 2005, if the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full tariffed charges for services.~~

(C)(M)

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Note 1: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.

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BELLSOUTH GENERAL SUBSCRIBER SERVICE TARIFF ~~Third Revised Page 3~~~~Second Revised Page 3~~
TELECOMMUNICATIONS/TELECOMMUNICATIONS, INC. ~~Cancels Second Revised Page 3~~~~Cancels First Revised Page 3~~
FLORIDA
ISSUED: August 31, 2011 ~~ISSUED: August 6, 2009~~ EFFECTIVE: September 1, 2011 ~~EFFECTIVE: August 7, 2009~~
BY: Marshall M. Criser III, President -FL
Miami, Florida

A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.45 BellSouth[®] Complete Choice[®] For Business Package

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A103.45.1 Reserved For Future Use

A103.45.2 Complete Choice[®] For Business Package Rates and Charges

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(Obsoleted 11-18-99-1-11, Type 3 – Units in service on the specified date may be continued in service at the same location (i.e., same building) until such units are discontinued.)

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A. Package Service

1. Business Flat Rate Service Flat Rate Option which includes a flat rate business line

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	<u>Monthly Rate</u>	<u>USOC COMP3</u>
(a) Each 3-line package ¹	<u>148.00</u>	<u>COMP3</u>
2. Option 1 which includes BellSouth Business Plus service Option 1		
(a) Each 1-line package	<u>91.00</u>	<u>COM11</u>
(b) Each 2-line package	<u>171.00</u>	<u>COM12</u>
(c) Each 3-line package	<u>255.00</u>	<u>COM13</u>
(d) Each 4-line package	<u>329.00</u>	<u>COM14</u>
(e) Each 5-line package	<u>400.00</u>	<u>COM15</u>
(f) Each 6-line package	<u>475.00</u>	<u>COM16</u>
(g) Each 7-line package	<u>548.00</u>	<u>COM17</u>
(h) Each 8-line package	<u>621.00</u>	<u>COM18</u>
(i) Each 9-line package	<u>695.00</u>	<u>COM19</u>
3. Complete Choice for Business Package Option 2 which includes BellSouth Business Plus service Calling Plan Option 2		
(a) Each 1-line package	<u>60.00</u>	<u>COM21</u>
(b) Each 2-line package	<u>108.00</u>	<u>COM22</u>
(c) Each 3-line package ¹	<u>153.00</u>	<u>COM23</u>
(d) Each 3-line package	<u>161.00</u>	<u>COM2H</u>
(e) Each 4-line package	<u>200.00</u>	<u>COM24</u>
(f) Each 5-line package	<u>235.00</u>	<u>COM25</u>
(g) Each 6-line package	<u>272.00</u>	<u>COM26</u>
(h) Each 7-line package	<u>309.00</u>	<u>COM27</u>
(i) Each 8-line package	<u>345.00</u>	<u>COM28</u>
(j) Each 9-line package	<u>382.00</u>	<u>COM29</u>

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A103.45.3 Term Plan

A. Reserved For Future Use

B. Reserved For Future Use

C. Reserved For Future Use

D. Reserved For Future Use

E. Reserved For Future Use

F. Reserved For Future Use

G. Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected². BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full tariffed charges for services.

Note 1: Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations.

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Note 2: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011.

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[®]BellSouth is a registered trademark of BellSouth Intellectual Property Corporation

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ISSUED: August 31, 2011
BY: Marshall M. Criser III, President -FL
Miami, Florida

EFFECTIVE: September 1, 2011

A3. BASIC LOCAL EXCHANGE SERVICE

A3.45 Complete Choice For Business Package (T)

A3.45.1 General

- A. Complete Choice for Business packages are offered where facilities and equipment are available. (T)
- B. Complete Choice for Business packages are offered to business subscribers and consist of four components - a line, calling features, listings and rotary service. (T)
- C. The line component of these packages is business flat rate service or BellSouth Business Plus service Option 1 or Option 2. All of the rules, regulations and limitations specified for business flat rate service in **Section A3** or for BellSouth Business Plus service in **A103.43** apply for these lines when provided as part of a Complete Choice for Business package. Usage rating for BellSouth Business Plus service as described in **A103.43.2.A** applies for such lines when provided as part of a Complete Choice for Business package. (T)
- D. The calling features associated with this plan are listed below. For each line, the Complete Choice for Business packages provide the subscriber an unlimited number of compatible calling features from the following list. All of the rules, regulations and limitations specified in Section A13 apply to the respective services and features provided as part of this service. The calling features chosen may vary from line to line in multiple line packages. (T)

Calling Features

- | | |
|---|--|
| <ul style="list-style-type: none"> 1. Call Forward Busy Line 2. Call Forward Don't Answer 3. Call Forward Don't Answer Ring Control 4. Call Forward Variable 5. Call Waiting 6. Speed Calling 8 7. Speed Calling 30 8. Three Way Calling 9. Message Waiting Indicator - Audible 10. Message Waiting Indicator - Visual 11. Call Return 12. Call Block 13. Call Tracing 14. Repeat Dialing 15. Call Selector 16. Preferred Call Forwarding 17. RingMaster I 18. RingMaster II 19. Remote Access Call Forwarding 20. Three Way Calling with Transfer 21. Caller ID Number Delivery 22. Enhanced Caller ID with Call Management, with Anonymous Call Rejection (ACR) 23. Enhanced Caller ID with Call Management, with ACR and Call Forwarding Don't Answer 24. Enhanced Caller ID with ACR 25. Caller ID Name and Number Delivery with ACR 26. Caller ID Name and Number Delivery – Multiline Hunt Group 27. Surrogate Client Number 28. Star 98 Access | <ul style="list-style-type: none"> USOC GCE GCJ GCJRC ESM ESX ESL ESF ESC MWW MWWAV NSS NSY NST NSQ NSK NCE DRS DRSIX GCZ ESCWT NSD NIACR NCACR NXECR NXMCR NXMMN SMV S98AF |
|---|--|
- E. A foreign listing and an additional listing are each available as part of these packages. All of the rules, regulations and limitations specified in Section A6. apply to the respective listings provided as part of this service. (T)
 - F. Rotary service is also available as part of Complete Choice for Business packages containing three or more lines. The maximum allowed number of lines in rotary is one less than the number of lines in the package (e.g. for a 7-line package, a maximum of six lines in rotary is allowed). All of the rules, regulations and limitations specified in A3.6 apply for rotary service provided as part of this service. (T)

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A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd)

A3.45.2 Rates and Charges

A. Package Service

1. Flat Rate Option which includes a flat rate business line

	Monthly Rate	USOC	
(a) Each 1-line package	\$ 55.00	COMP1	
(b) Each 2-line package	103.00	COMP2	
(c) (Obsoleted 11-18-99, See A103.45)			
(d) Each 3-line package	155.00	COMPH	
(e) Each 4-line package	194.00	COMPF	
(f) Each 5-line package	239.00	COMF5	
(g) Each 6-line package	267.00	COMF6	
(h) Each 7-line package	303.00	COMF7	
(i) Each 8-line package	340.00	COMF8	
(j) Each 9-line package	377.00	COMF9	
2. <i>(Obsoleted, See Section A103)</i>			(O)
3. <i>(Obsoleted, See Section A103)</i>			(O)

A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd)

A3.45.2 Rates and Charges (Cont'd)

- B. Service charges specified in Section A4 are applicable for the installation of new lines at the subscriber's premises. These charges are not applicable for existing customers who wish to move from an existing line to a Complete Choice for Business package. (T)
- C. Service charges do not apply for transactions which only involve additions, deletions or changes to the services or features provided as part of a Complete Choice for Business package.

A3.45.3 Term Plan

- A. The Complete Choice For Business package Term Plan is available for any business customer who subscribes to a Complete Choice For Business package.
- B. Complete Choice For Business package Term Plans offer discounts off rates shown in A3.45.2. *If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay the full rates for the individual package components.* (C)
- C. The 12-month term is also available as a 12-month oral agreement with option to re-subscribe. If the customer selects the 12-month agreement with option to re-subscribe, the plan will renew for 12-month intervals. A maximum of two 12-month renewals are available after the first 12-month term. The customer will receive written notification of their selection outlining the details of the agreement, plus subsequent notifications regarding their re-subscription options beginning approximately one hundred and eighty (180) days prior to the expiration of each 12-month term depending upon the subscriber's billing cycle. The customer is under no obligation to re-subscribe after completion of a 12-month term period. Customers will be provided the discounts established in the first 12-month term for both successive 12-month terms. (N)
- D. A termination liability will be assessed to a subscriber who terminates the service prior to the expiration of the term commitment. For Complete Choice for Business package Term Plan elections, the amount to be assessed will be equal to **\$20.00** multiplied by the number of months remaining on the term. (C)

Termination liability charges for Complete Choice for Business package Term Plan elections will not be applicable if, during the term period, (1) the customer converts to another Company access and local usage plan with a term equal to or greater than the time remaining on the Complete Choice for Business Package term plan; or (2) the customer converts to an upgraded technology with the Company (i.e. network access lines to PBX Trunks, Centrex, ISDN Primary Rate) and commits to a term equal to or greater than the time remaining on the Complete Choice for Business package term plan. It is at the Company's sole determination whether a product change satisfies the requirements for waiver of the termination liability under this clause; or (3) the customer chooses to terminate their agreement and to negotiate a new Complete Choice for Business package agreement with a term period greater than the time remaining on the existing Complete Choice for Business agreement. The new service agreement will be based on the discounts in effect at the time of establishing the new agreement. (N)

- E. The Complete Choice For Business package Term Plan discounts are as follows: (T)

	Term	Discount	
For Term Plan elections dated on or after September 1, 2011	12 months	25%	(C)
For Term Plan elections dated on or after September 1, 2011	24 months	25%	(N)
For Term Plan elections dated <i>from</i> July 1, 2003 <i>through August 31, 2011</i>	12 months	8%	(T)
For Term Plan elections dated <i>from</i> July 1, 2003 <i>through August 31, 2011</i>	24 months	15%	(T)
For Term Plan elections dated on or after July 1, 2003	36 months	25%	(T)
(DELETED)			(D)
(DELETED)			(D)

(M)

Material previously appearing on this page now appears on page(s) 134.1 of this section.

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A3. BASIC LOCAL EXCHANGE

A3.45 Complete Choice For Business Package (Cont'd)

A3.45.3 Term Plan

- F. (DELETED)** (T)(M)(D)
- G.** Subscribers who participate in a new Term Plan, and subscribe to new service during the term, will not be billed for the line connection charges and change in service charges, if applicable, associated with the service order. This *will* include the Line Connection Charge (first and additional lines) and the Charge for Change in Service, if applicable. (T)(M)
- H.** Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, *the* Subscriber term election agreement shall automatically renew for another term as initially selected¹. BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration, depending upon the Subscriber's billing cycle. (C)(M)

Note 1: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011. (N)

Material appearing on this page previously appeared on page(s) 134 of this section.

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

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A103. OBSOLETE SERVICE OFFERINGS - BASIC LOCAL EXCHANGE SERVICE

A103.45 BellSouth Complete Choice For Business Package (T)

A103.45.1 Reserved For Future Use

A103.45.2 Rates and Charges (T)

Obsoleted 9-1-11, Type 3 – Units in service on the specified date may be continued in service at the same location (i.e., same building) until such units are discontinued. (C)

A. Package Service

1. Flat Rate Option which includes a flat rate business line (T)

	Monthly Rate	USOC	
(a) Each 3-line package ¹	148.00	COMP3	(T)
2. Option 1 which includes BellSouth Business Plus service Option 1			(O)
(a) Each 1-line package	91.00	COM11	(O)
(b) Each 2-line package	171.00	COM12	(O)
(c) Each 3-line package	255.00	COM1H	(O)
(d) Each 4-line package	329.00	COM14	(O)
(e) Each 5-line package	400.00	COM15	(O)
(f) Each 6-line package	475.00	COM16	(O)
(g) Each 7-line package	548.00	COM17	(O)
(h) Each 8-line package	621.00	COM18	(O)
(i) Each 9-line package	695.00	COM19	(O)
3. Option 2 which includes BellSouth Business Plus service Option 2			(T)
(a) Each 1-line package	60.00	COM21	(O)
(b) Each 2-line package	108.00	COM22	(O)
(c) Each 3-line package ¹	153.00	COM23	(T)
(d) Each 3-line package	161.00	COM2H	(O)
(e) Each 4-line package	200.00	COM24	(O)
(f) Each 5-line package	235.00	COM25	(O)
(g) Each 6-line package	272.00	COM26	(O)
(h) Each 7-line package	309.00	COM27	(O)
(i) Each 8-line package	345.00	COM28	(O)
(j) Each 9-line package	382.00	COM29	(O)

A103.45.3 Term Plan (N)

- A. Reserved For Future Use (N)
- B. Reserved For Future Use (N)
- C. Reserved For Future Use (N)
- D. Reserved For Future Use (N)
- E. Reserved For Future Use (N)
- F. Reserved For Future Use (N)
- G. Unless the Subscriber notifies BellSouth of its intent not to renew for another like term under the Program prior to expiration, then upon expiration of the initial term, the Subscriber term election agreement shall automatically renew for another term as initially selected². BellSouth will provide written and/or verbal reminders to the Subscriber of the Subscriber term election agreement expiration date and the automatic renewal provision beginning approximately one hundred eighty (180) days prior to its expiration depending upon the Subscriber's billing cycle. If the Subscriber does not renew the Subscriber Election agreement for another term or at the expiration of the renewed term, the Subscriber agrees to pay full tariffed charges for services. (N)

Note 1: Obsoleted 11-18-99, Type B – Not available for new installations, additions or on transfers of service to new locations. (N)

Note 2: This clause is no longer applicable for customers initially subscribing on or after September 1, 2011. (N)